



## **Lambeth children's centres support during coronavirus (COVID-19)**

**Thursday 9 April 2020**

Dear Parent/Carer,

I am writing to you as our data shows that you have used a Lambeth children's centre in the last 12 months.

### **Children's centre staff are here to help**

The purpose of this letter is to explain the council's plans to provide ongoing children's centre support during the coronavirus pandemic. We appreciate this is a difficult time for families and we would like to let you know that we're here to help.

All Lambeth children's centre buildings will be closed until further notice. However, staff can still provide advice to families of young children aged 0-4 in Lambeth by phone, and will make referrals on your behalf to other agencies if needed.

### **What support is available for parents and carers?**

Children's centre staff are still available to help you and can offer:

- Someone to talk to about any concerns you have
- Home based activities for your young children
- Support with parenting
- Support with feeding your baby
- Support with feeding your family
- Support and signposting if you are concerned about your children's health or development
- Support with managing your money
- Support if you are at risk of homelessness
- Support with finding employment
- Support with your co-parenting relationship

### **How do I get children's centre support?**

Families living in Lambeth with children aged 0-4 can get children's centre support by calling

**020 7926 2369**

Lines are open between 9am and 5pm Monday to Friday.

## **What will happen when I ask for support?**

A member of the team will ask you for a few details. This will make sure your request is passed on to the best person to call you back. We will try to help you as quickly as possible but may not be able to respond the same day. Please do not use this number in an emergency.

## **How can I find out more about help for families during the Covid 19 pandemic?**

Please visit [www.lambeth.gov.uk/coronavirus-cyp](http://www.lambeth.gov.uk/coronavirus-cyp) and select 'children's centres' for further information, including a range of home based activities and online resources for you and your children. These will be updated on a regular basis. You can also scan this QR code:



You can also contact Lambeth Families Information Service on 020 7926 9558, Monday to Friday from 9 to 5pm [fis@lambeth.gov.uk](mailto:fis@lambeth.gov.uk) or search for activities and support for families on the Families Information Directory at [www.lambeth.gov.uk/fis-directory](http://www.lambeth.gov.uk/fis-directory)



I hope this information is useful. All Lambeth children's centre staff look forward to welcoming you and your children back to the children's centres when it is safe for the service to reopen.

Yours sincerely

A handwritten signature in black ink, appearing to read 'T. Parker'.

Tony Parker

Director of Children and Young People's Commissioning  
and Community Safety,  
Children's Services